## Troubleshooting

## Monitoring software

• When setup.exe is executed, an update message of Microsoft Data Access Components (MDAC) appears and the monitoring software cannot be installed.

## Solutions:

SWM-JCL01M (JCL-33A monitoring software) installation displays will be used for purposes of explanation.

1. If the following update message of Microsoft Data Access Components (MDAC) appears, click [OK].



2. The following display will appear. Click [Close].



3. Access the Web site of Microsoft, and search "mdac\_typ.exe".

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4. Click "Data Access and Storage Developer Center: MDAC" from Search Results.

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Search Results 1-9 of 1,026 containing mdac_typ.exe (0.04 seconds)			
Download details: Microsoft Data Access Components (MDAC) 2.6 Service File Name: MDAC_TYP.EXE Version: 1.0 Date Published: 5/27/2002 Language: English Download Size: 5.0 MB Estimated Download Time: 13 min 56K www.microsoft.com/data/demelead_26cn2.htm_4/2/2006 Data Access and Storage Developer Center: MDAC Pata Access and Storage Developer Center: This portion of the MSDN Data Access and Storage Developer This portion of the MSDN Pata Access and Storage Developer Center: This portion of the MSDN Data Access and Storage Developer This portion of the MSDN			
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File Name: MDAC_TYP.EXE Version: 2.50.4403.12 Date Published: 2/17/2000 Language: English Download Size: 7.5 MB Estimated			

5. Download the latest version of "MDAC" following the procedures on the display.

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SQL Native Client	information on Microsoft's native-code data access technologies: ADO, OLEDB, ODBC, and others. Look to this site to get the latest MDAC release and all supported releases, as well as documentation, code samples, support resources, and community.		
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Building SQL Server Solutions	MDAC 2.8 SP1 This is the redistributable installer for the MDAC 2.8 SP1 release: it installs the		
Building WinFS Solutions	same Data Access components as Microsoft Windows XP SP2 and Microsoft SQL		
Building Access Solutions	Server 2000 SP4. This release does not include Microsoft Jet, the Microsoft Jet OLE		
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6. Execute the file downloaded.

MDAC will be automatically updated.

- 7. A restart message will appear after updating MDAC.
- 8. Restart the PC, and install the Monitoring software again.